

**FOR IMMEDIATE RELEASE**Contact: Jamie Urban  
402-602-2279**First National Technology Solutions Launches Hosted Virtual Desktop**

(OMAHA, Neb. Jan. 31, 2011) – First National Technology Solutions (FNTS), in partnership with Planet Group, Inc., has added Hosted Virtual Desktop to its wide range of hosted and remote managed services, announced Kenneth J. Kucera, Chief Executive Officer. Hosted Virtual Desktop is a new service in the IT industry with FNTS being the first company to offer it in the Omaha area.

Hosted Virtual Desktop combines all desktop components – operating systems, hardware, applications and profiles – into one centralized location, allowing the entire desktop to be centrally managed at the data center. User data, settings and applications are no longer tied to a particular location. The service is unique in that it is compatible with any hardware device, including PCs, smart phones and mobile devices, iPads and other MAC products.

FNTS will host the servers, systems and hardware required for Hosted Virtual Desktop and Planet Group, Inc. will provide service desk and 24/7 PC support services, ticketing and reporting options, and application and software upgrade support.

“Virtual Desktop technology is here and we want to promote and educate companies on this new technology. With our Hosted Virtual Desktop offering, we provide a new solution for the traditional desktop environment with a lower total cost of ownership,” said Kucera. , “With an increase of the mobile workforce and executives wanting to integrate mobile devices and iPads into their current infrastructure, we simply give small to medium businesses the means to do so – without the technical headache.”

Gartner, the world’s leading information technology research and advisory company, estimates that Hosted Virtual Desktop provides an 11 to 14 percent cost savings through a reduction of hardware expenditures, the elimination of the high costs associated with operating system, application and software upgrades and by streamlining IT management with a centralized server.

“To complement the compute-from-anywhere service that virtual desktop enables, we are offering a fully outsourced, cloud-based service desk for all VDI and standard desktop

computing support needs. It's easy to use, inexpensive, and is a disaster recovery manager's dream," said Jeff Warren, Vice President of Professional Services, Planet Group, Inc.

Warren said Planet Group's VDI service offering marries the expertise of FNTS in delivering high-end, scalable and secure, hosted infrastructure, coupled with Planet's forte in providing customer-centric, user-friendly technical support solutions.

Kucera said that increased security is another big benefit of Hosted Virtual Desktop. Data is centralized, regulated and controlled at the server level, eliminating data lost at the desktop level. According to Kucera, "This simple security feature has helped companies reduce data exposure and company risk" The Virtual Desktop server is hosted in the First National Technology Center in Omaha, a tier IV, SAS-70 compliant, 195,000-square-foot data center that that is recognized as a world-class facility. The data center is complete with redundant power sources, facility monitoring, state-of-the-art security, and constructed to withstand high-velocity environmental impacts. The technology center and its services meet PCI DSS compliance requirements in addition to being IBM Certified.

### **About First National Technology Solutions**

First National Technology Solutions is a subsidiary of First National of Nebraska. First National of Nebraska has grown into the largest privately owned banking company in the United States. First National and its affiliates have \$17 billion in managed assets and nearly 5,000 employee associates. Primary banking offices are located in Nebraska, Colorado, Illinois, Iowa, Kansas, South Dakota and Texas. Visit [fnts.com](http://fnts.com) for more information.

### **About Planet Group, Inc.**

Planet Group, Inc. is a privately held corporation providing diverse technology and business solutions to a variety of industries on a global basis. Planet's diverse portfolio of business solutions and services such as electronic payment processing, gift and loyalty programs, electronic correspondence technology, business process management and technology consulting are utilized by Fortune 500 enterprises and small-to-medium sized businesses alike. Since 1997, Planet has served clients around the globe, in the financial services, healthcare, banking, retail, consumer, industrial, and technology industries. For more information on Planet Group, visit our web site at [www.planetgroupinc.com](http://www.planetgroupinc.com).